Gabriel Michel

Platform Engineer

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SKILLS

As a highly skilled cybersecurity professional with extensive experience in Operations, Security, and Platform Engineering roles at ReliaQuest, I specialize in optimizing security operations and integrating enterprise technologies. Proficient in advanced security technologies, including SIEM and EDR platforms (e.g., Splunk, QRadar, LogRhythm, Azure Sentinel, SentinelOne, Crowdstrike, CarbonBlack, etc.), I quickly familiarize myself with existing and complex architectures. By collaborating with cross-functional teams, I have successfully streamlined processes, improving response times by ~25%, and implemented tailored alerts and monitoring solutions that reduced MTTR by 30%. My expertise spans integrating technologies, platform optimization, and advanced troubleshooting in cloud and on-premises environments. With a deep understanding of security frameworks and a commitment to continuous improvement, I deliver innovative solutions that enhance visibility, efficiency, and resilience in cybersecurity operations.

EXPERIENCE

ReliaQuest, Las Vegas - *Platform Engineer*

May 2024 - PRESENT

● Collaborate with cross-functional teams to design, implement, and optimize complex security architectures, ensuring seamless integration across enterprise environments.
  ○ Completed hundreds of integrations working with APIs, client permissions and roles with a 97% on-time delivery rate.
● Develop and refine automated solutions to streamline workflows and enhance platform efficiency, leveraging Python and Java programming.
  ○ Identified multiple critical bugs in Java code that reduced hundreds of customer-visible errors, significantly improving system reliability and user satisfaction. Suggested and implemented enhancements to internal Python automations, saving nearly 2 minutes per ticket. This optimization translated to multiple hours saved each week, allowing team members to focus on higher-priority tasks and actions that drive value.

ReliaQuest, Las Vegas - *Senior Security Engineer*

November 2023 - May 2024

● Performed log source integrations across various platforms, ensuring accurate data ingestion and seamless functionality within SIEM and EDR solutions.
  ○ Integrated dozens of log sources, supporting 75% of overall system performance for cloud customers.
● Troubleshot and resolved log collection and configuration issues in cloud and on-premises environments to maintain optimal platform performance.
  ○ Resolved hundreds of incidents overall, reducing downtime by dozens of hours per month with proactive alerting (splunk+SPL).

ReliaQuest, Las Vegas - *Senior Operations Engineer*

October 2020 - November 2023

● Configured and maintained SIEM platforms like Splunk, QRadar, and LogRhythm, ensuring optimal system health and reliable data flow for dozens, and at times hundreds, of users. Regularly monitored and fine-tuned system performance, achieving an uptime of 99% and minimizing disruptions to critical security operations.

● Conducted training sessions for team members to share expertise, streamline operations, and implement best practices across the organization.

EDUCATION

University of Nevada, Reno - *B.S. Computer Science, Minor in Mathematics*

Graduated